



Quality and training policy

The implementation of an integrated Quality Management System has been established by **Italian Maritime Academy Technologies** Board of Directors in compliance with UNI EN ISO 9001:2015 and UNI ISO 21001:2019 regulating the delivery of educational and training services to seafarers and land staff for any type of onboard qualifications and also applicable to the services of the Nautical College.

In accordance with the corporate strategies for business development aiming at upgrading the services delivered to Clients and Parties Concerned so as to increase the number of Enrolments, IMAT is committed in pursuing the following objectives:

- Keep a teaching/learning high standard.
- Design courses while taking into account the teachers qualifications and the facilities available.
- Provide a package of services to be delivered by the Nautical College in an approach of continuous improvement (including Participants' support, transfer, accomodation and catering services with the IMAT Centre) .
- Meet the Shipping Companies' requirements for a high-standard qualification of the staff attending IMAT courses.
- The improvement of learners' satisfaction and other stakeolders.
- Prepare trainees so as to enable them to pass examinations prescribed.
- Draft a Code of Conduct and Organization Model complying with D.lgs. 231/01 for all the staff working for the Training Centre.
- Continuously upgrade the delivery of learning and training services in a perspective of continuous updating.
- Adopting new ISO management standards to improve process performance and prevent specific risks.

The management in this context is committed to satisfy the cogent requirements and other applicable requirements, to continuously improve the Quality and Training management system , to satisfy the social responsibility of the organization and to manage and safeguard intellectual property.

This general policy will be implemented through the setting of measurable objectives periodically set and monitored on occasion of the System Review every year or when required.

The Integrated Quality management System Manager is authorized to take any actions to prevent any discrepancies and check, correct and upgrade the standards as deemed fit for the observance of the objectives set above.

All **IMAT** Function Managers' are required to collaborate for the achievement of said goals.

Napoli 01.03.2024

Sole Administrator/CEO